

## PRIVACY POLICY

ConneXarCapital Ltd collects some Personal Data from its Users. With those information we do have certain policies that are mentioned below:

### Types of data collected / Data Privacy

---

Among the types of Personal Data that we collect, by itself or through third parties, there are: Cookies; Usage Data; email address; first name; last name; phone number; address; gender; date of birth; country; ZIP/Postal code.

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

Personal Data may be freely provided by the User, or, in case of Usage Data, collected automatically when using our portal.

Unless specified otherwise, all Data requested by ConneXarCapital Ltd is mandatory and failure to provide this Data may make it impossible for ConneXarCapital Ltd to provide its services. In cases where ConneXarCapital Ltd specifically states that some Data is not mandatory, Users are free not to communicate this Data without consequences to the availability or the functioning of the Service.

Users who are uncertain about which Personal Data is mandatory are welcome to contact the Owner.

Any use of Cookies – or of other tracking tools – by ConneXarCapital Ltd or by the owners of third-party services used by ConneXarCapital Ltd serves the purpose of providing the Service required by the User, in addition to any other purposes described in the present document and in the Cookie Policy, if available.

Users are responsible for any third-party Personal Data obtained, published or shared through ConneXarCapital Ltd and confirm that they have the third party's consent to provide the Data to the Owner.

## Contacting the User

---

### Mailing List or Newsletter (ConneXarCapital Ltd)

By registering on the mailing list or for the newsletter, the User's email address will be added to the contact list of those who may receive email messages containing information of commercial or promotional nature concerning ConneXarCapital Ltd. Your email address might also be added to this list as a result of signing up to ConneXarCapital Ltd or after making a purchase. Personal Data processed: address; email address; first name; last name; phone number.

### Contact Form (ConneXarCapital Ltd)

---

By filling in the contact form with their Data, the User authorizes ConneXarCapital Ltd to use these details to reply to requests for information, quotes or any other kind of request as indicated by the form's header. Personal Data processed: address; country; date of birth; email address; first name; gender; last name; phone number; ZIP/Postal code.

## Handling payments

---

Payment processing services enable ConneXarCapital Ltd to process payments by credit card, bank transfer or other means. To ensure greater security, ConneXarCapital Ltd shares only the information necessary to execute the transaction with the financial intermediaries handling the transaction.

Some of these services may also enable the sending of timed messages to the User, such as emails containing invoices or notifications concerning the payment.

## Interaction with Live chat platforms

---

This type of service allows Users to interact with third party live chat platforms directly from the pages of ConneXarCapital Ltd, for contacting and being contacted by ConneXarCapital Ltd support service.

If one of these services is installed, it may collect browsing and Usage Data in the pages where it is installed, even if the Users do not actively use the service. Moreover, live chat conversations may be logged.

## Managing contacts and sending messages

---

This type of service makes it possible to manage a database of email contacts, phone contacts or any other contact information to communicate with the User.

These services may also collect data concerning the date and time when the message was viewed by the User, as well as when the User interacted with it, such as by clicking on links included in the message.

## Marketing Communications

---

Official ConneXarCapital Ltd marketing communication channels: Client Terminal internal mail, Mobile push notifications, Web push notifications & Instant Messenger (Telegram, Facebook Messenger, Telegram, etc.)

## Rights of Users

Users may exercise certain rights regarding their Data processed by the Owner.

### **In particular, Users have the right to do the following:**

- Withdraw their consent at any time. Users have the right to withdraw consent where they have previously given their consent to the processing of their Personal Data.
- Object to processing of their Data. Users have the right to object to the processing of their Data if the processing is carried out on a legal basis other than consent. Further details are provided in the dedicated section below.
- Access their Data. Users have the right to learn if Data is being processed by the Owner, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- Verify and seek rectification. Users have the right to verify the accuracy of their Data and ask for it to be updated or corrected.
- Restrict the processing of their Data. Users have the right, under certain circumstances, to restrict the processing of their Data. In this case, the Owner will not process their Data for any purpose other than storing it.

- Have their Personal Data deleted or otherwise removed. Users have the right, under certain circumstances, to obtain the erasure of their Data from the Owner.
- Receive their Data and have it transferred to another controller. Users have the right to receive their Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller without any hindrance. This provision is applicable provided that the Data is processed by automated means and that the processing is based on the User's consent, on a contract which the User is part of or on pre-contractual obligations thereof.

## Additional information about User's Personal Data

---

In addition to the information contained in this privacy policy, ConneXarCapital Ltd may provide the User with additional and contextual information concerning particular Services or the collection and processing of Personal Data upon request.

## System logs and maintenance

---

For operation and maintenance purposes, ConneXarCapital Ltd and any third-party services may collect files that record interaction with ConneXarCapital Ltd (System logs) using other Personal Data (such as the IP Address) for this purpose.

More details concerning the collection or processing of Personal Data may be requested from the Owner at any time. Please see the contact information at the beginning of this document.

## Changes to this privacy policy

---

The Owner reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within ConneXarCapital Ltd and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Owner. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User's consent, the Owner shall collect new consent from the User, where required.